

Medical Plan Tip Sheet: Convenient Care Clinics

Applies to PPO, Aetna HMO, and Definity Health

Did you know that some medical plans offer coverage for “walk in” clinics such as Minute Clinic and Corner Care Clinic? Some of these clinics are conveniently located in stores like CVS, Walgreens, and Publix.

While not designed to replace your primary care physician, these clinics can offer a quick and convenient alternative for treatment of common ailments with no appointment necessary.

More information:

- Clinics offer limited medical services such as treatment for allergies, flu, pink eye, back pain, strains, sprains, suture removal, minor cuts, migraines, bladder infections, swimmer’s ear and dental pain. Many clinics also offer vaccines such as tetanus, hepatitis and pneumonia.
- The clinics are generally staffed by Licensed Practical Nurses (LPNs) and Physician Assistants. However, if you show symptoms that are not within the clinics guidelines, you will be referred to your primary care physician.
- Participants will still pay their plan co-pay. The advantage of the clinics is the convenience of walking in with no appointment needed.

The level and type of coverage each clinic offers varies by plan. It is a good idea to check with your plan first to find the participating clinic closest to you and what is covered before seeking treatment. In fact, it might be a good thing to do now before you need care.

To find the clinic closest to you and what your plan covers, contact your plan’s member services office:

PPO Plan: 1-877-378-2448

Aetna HMO: 1-800-834-9537

Definity Health: 1-866-833-3463